

SPECTRACOOOL
AIR CONDITIONER
N43 MODEL

INSTRUCTION MANUAL

TABLE OF CONTENTS

WARRANTY AND RETURN POLICY.....	3
HANDLING AND TESTING THE AIR CONDITIONER.....	3
HOW TO READ MODEL NUMBERS.....	3
TECHNICAL INFORMATION.....	4
Sequence of Operation.....	4
Heating.....	4
Cooling.....	4
Standard and Optional Component Operation.....	4
Thermostat.....	4
Remote Access Control (optional).....	4
Head Pressure Control.....	4
Contactor.....	4
Phase Monitor (N431246GXXX only).....	5
460 V to 230 V Transformer (N431246GXXX only).....	5
115V/230 V to 10 V Transformer (optional).....	5
115/230 V to 24 V Transformer and Relay (optional).....	5
Schematics and Wiring Diagrams for Thermostat Control.....	6
N43 115V 1-Phase Generic Schematic (actual unit options may vary).....	6
N43 230V 1-Phase Generic Schematic (actual unit options may vary).....	6
N43 460V 3-Phase Generic Schematic (actual unit options may vary).....	7
N43 115V 1-Phase Generic Wire Diagram (actual unit options may vary).....	8
N43 230V 1-Phase Generic Wire Diagram (actual unit options may vary).....	9
N43 400/460V 3-Phase Generic Wire Diagram (actual unit options may vary).....	10
DIMENSIONAL DRAWING.....	11
With Thermostats.....	11
INSTALLATION INSTRUCTIONS.....	12
DIGITAL THERMOSTAT CONTROLLER (OPTIONAL).....	13
Overview.....	13
ENERGIZING THE CONTROLLER.....	13
CONTROL STATUS INDICATION.....	13
DISPLAYING AND CHANGING PROGRAM Settings.....	16
To view or access the settings.....	16
Heat/Cool Operating Parameters.....	16
Alarm Parameters.....	16
DISPLAYING TEMPERATURE DATA ON SCREEN.....	18
COMPRESSOR RESTART TIME DELAY.....	18
ALARM OUTPUT CONTACT.....	18
ALARM INPUT CONNECTION.....	18
PRIMARY-SECONDARY (PS) MODE.....	19
Connecting units together in Primary/Secondary mode.....	19
Connecting units together in Lead/Lag mode.....	20
AIR CONDITIONER UNIT REMOTE COMMUNICATION FEATURES.....	21
USB COMMUNICATION.....	21
ETHERNET COMMUNICATION.....	21
USING HOFFMAN PC INTERFACE TOOL.....	22
USB COMMUNICATION MODE.....	22
USB COMMUNICATION MODE.....	23
ETHERNET COMMUNICATION MODE.....	24
REMOTE ACCESS CONTROL PIN-OUT.....	25
Schematic and Wiring Diagram for Remote Access Control.....	26
N43 1-Phase Generic Schematic (actual unit options may vary).....	26
N43 460V 3-Phase Generic Schematic for Remote Access Control (actual unit options may vary).....	27
N43 1-Phase Generic Wire Diagram for Remote Access Control (actual unit options may vary).....	28
N43 460V 3-Phase Generic Wire Diagram for Remote Access Control (actual unit options may vary).....	29
DIMENSIONAL DRAWINGS.....	30
N43 Generic Model Drawing With Remote Access Control.....	30
INSTALLATION INSTRUCTIONS WITH REMOTE ACCESS CONTROL.....	31
MAINTENANCE.....	32
Compressor.....	32
Inlet Air Filter.....	32
How To Remove, Clean or Install a New Inlet Air Filter.....	32
Condenser and Evaporator Air Movers.....	33
Refrigerant Loss.....	33
Refrigerant Properties Chart (R 134a).....	34
Functional Data.....	34
Unit Characteristics.....	35
SERVICE DATA.....	36
Components List.....	36
F-GAS INFORMATION.....	36
TROUBLE SHOOTING.....	38
Basic Air Conditioning Trouble Shooting Check List - Thermostat Version.....	38
Symptoms and Possible Causes - Thermostat Version.....	39
Basic Air Conditioning Trouble Shooting Check List - Remote Access Control Version.....	40
Symptoms and Possible Causes - Remote Access Control Version.....	41

WARRANTY AND RETURN POLICY

<https://hoffman.nvent.com/en/hoffman/warranty-information>

RECEIVING THE AIR CONDITIONER

Inspect the air conditioner. Check for concealed damage that may have occurred during shipment. Look for dents, scratches, loose assemblies, evidence of oil, etc. Damage evident upon receipt should be noted on the freight bill. Damage should be brought to the attention of the delivering carrier – NOT to nVent Equipment Protection – within 15 days of delivery. Save the carton and packing material and request an inspection. Then file a claim with the delivering carrier.

nVent Equipment Protection cannot accept responsibility for freight damages; however, we will assist you in any way possible.

HANDLING AND TESTING THE AIR CONDITIONER

If the air conditioner has been in a horizontal position, be certain it is placed in an upright, vertical or mounting position for a minimum of five (5) minutes before operating.

 CAUTION
Do not attempt to operate the air conditioner while it is horizontal or on its side, back or front. The refrigeration compressor is filled with lubricating oil. This will cause permanent damage to the air conditioner and also voids the warranty.

TEST FOR FUNCTIONALITY BEFORE MOUNTING THE AIR CONDITIONER TO THE ENCLOSURE.

Refer to the nameplate for proper electrical current requirements, and then wire the unit to a properly grounded power supply using copper conductors only. Power supply wiring should be restrained after field installation to ensure no contact with internal fan. Minimum circuit ampacity should be at least 125% of the amperage shown on the unit nameplate. No other equipment should be connected to this circuit to prevent overloading

Immediately after applying power, the evaporator blower (enclosure air) should start running. Operate the air conditioner with the compressor running for five (5) to ten (10) minutes. You will need to set the cooling thermostat or controller setpoint below the ambient temperature to operate the compressor.

Condenser air temperatures should be warmer than normal room temperatures within a few minutes after the condenser impellers start.

See Sequence of Operation on page 4 for specifics on how the unit operates when powered up.

HOW TO READ MODEL NUMBERS

N43	12	2	6	G150
1	2	3	4	5

1. Identifies the type/family of air conditioner and the approximate height (i.e. N43 = Global family about 43 inch high).
2. This is the air conditioner's listed capacity in BTU/Hr. at rated conditions. (i.e. 12 = 12,000 BTU/Hr. at 131/131 F)
3. 1 = 115 Volt, 2 = 230 Volt, 4 = 460 Volt.
4. 6 = 50/60 Hz or 60 Hz only.
5. Unique set of numbers for each air conditioner which identifies the accessories on a model.

TECHNICAL INFORMATION

SEQUENCE OF OPERATION

The air conditioner comes standard with two internally mounted thermostats. There are two modes of operation; heating and cooling. During heating and cooling modes, the evaporator fan will be running.

HEATING

When the enclosure temperature is below the heating thermostat setpoint, power is applied to the heaters. When the enclosure temperature is 10 degrees above the setpoint, the heater is powered off.

COOLING

When the enclosure temperature is above the cooling thermostat setpoint, power is applied through the thermostat. The compressor is then energized either directly or through a contactor if unit requires one. The condenser impellers will start immediately if the unit is not equipped with an optional head pressure control switch. If the unit is equipped with an optional head pressure control switch, the condenser impellers will start once the refrigerant pressure reaches the setting of the switch. Component specific information is listed below.

Operating the air conditioner below the minimum ambient temperature or above the maximum ambient temperatures indicated on the nameplate voids all warranties. DO NOT set the enclosure thermostat to a temperature lower than 70 F. Doing so can increase the likelihood of frost buildup on the evaporator coil.

The moisture that the enclosure air can contain is limited. If moisture flows from the drain tube continuously this can only mean that ambient air is entering the enclosure. Be aware that frequent opening of the enclosure's door admits humid air that the air conditioner must then dehumidify.

STANDARD AND OPTIONAL COMPONENT OPERATION

THERMOSTAT

The N43 air conditioner uses our standard 10-1061-16 thermostat. The thermostat setpoint equals the temperature that the air conditioner turns off. The thermostat has a 10 F differential from setpoint until it calls for cooling or heating. An example of operation is shown below.

FOR COOLING (75-100 F RANGE):

- Thermostat setpoint = 80 F
- Cooling turns on at 90 F
- Cooling turns off at 80 F

FOR HEATING (55-65 F RANGE):

- Thermostat setpoint = 55 F
- Heating turns on at 55 F
- Heating turns off at 65 F

NOTE: For testing purposes only, the thermostat stop screw may be removed (on units so equipped) to allow settings below 70 F. After testing, replace the stop screw and verify that the thermostat cannot be set below 70 F. Extended operation below 70 F can cause coil freeze ups resulting in reduced load and/or unit damage.

REMOTE ACCESS CONTROL (OPTIONAL)

See on page 25

HEAD PRESSURE CONTROL

Unit is set at the factory, no adjustment necessary.

At a saturated condenser temperature of 85 F (95 psig), the condenser fans will power off. At a saturated condenser temperature of 118 F (165 psig), the condenser fans will power on.

CONTACTOR

The contactor on the 1 phase 115V model uses a 115 V coil. The 3 phase model uses a 230 V coil.

The contactor on the 1-phase 230V model uses a 230V coil (controller option only).

PHASE MONITOR (N431246GXXX ONLY)

This product is equipped with Phase/Voltage Protection. Please verify correct phasing and voltage before operating. Note the fans may still operate if phasing is incorrect, but the compressor will not, so the unit will not cool. Illuminated light on Phase Monitor indicates phase is correct. The phase monitor light can be seen through a small opening on the back of the unit, above the air intake.

If the light is not illuminated, disconnect power from the unit and swap any two power leads at the terminal block. This should correct the phasing. The light should now illuminate when power is reapplied.

460 V TO 230 V TRANSFORMER (N431246GXXX ONLY)

The 230 V from this transformer powers the fans, contactor and optional transformers. 460 V is only used to run the compressor.

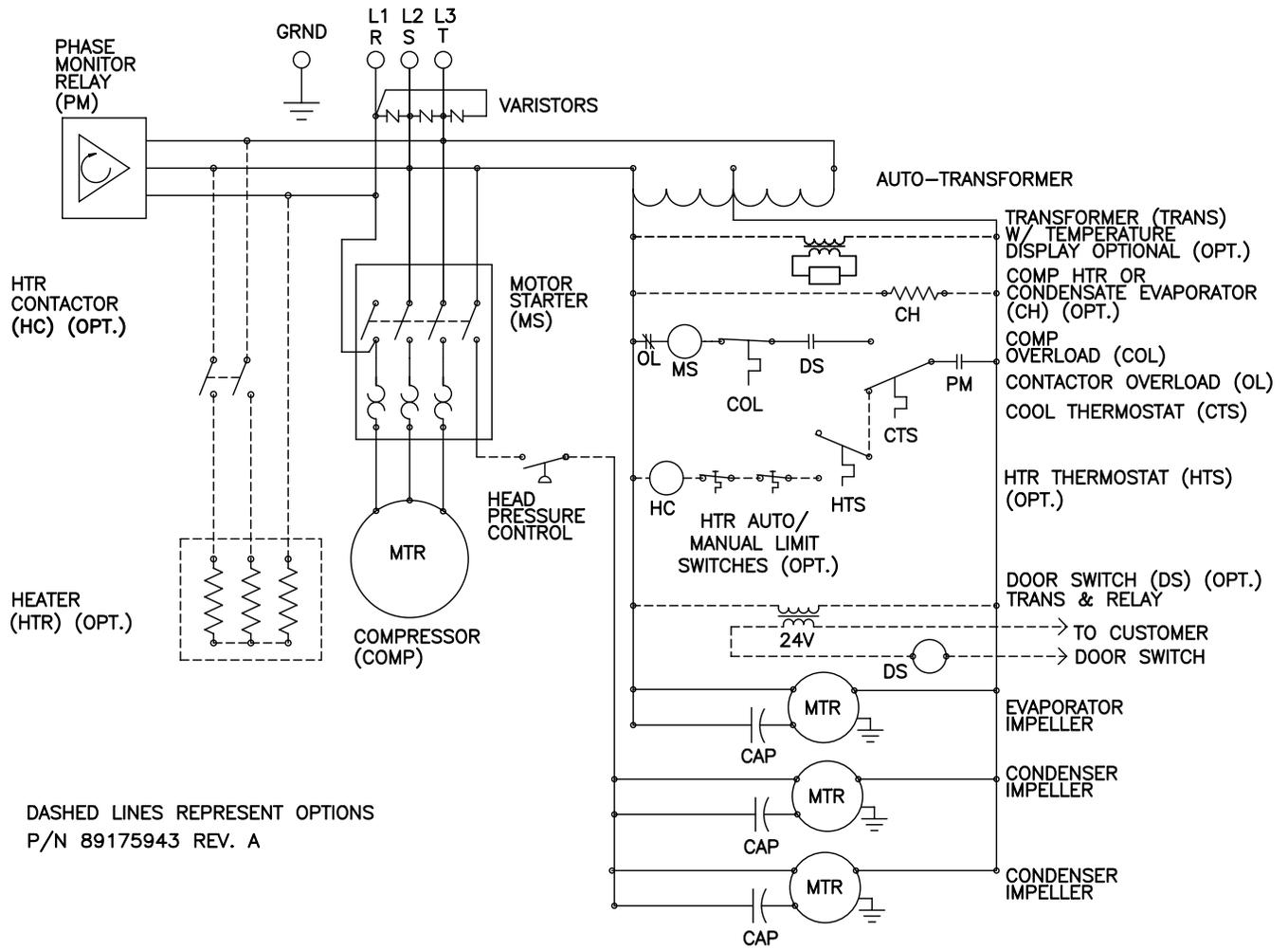
115V/230 V TO 10 V TRANSFORMER (OPTIONAL)

This transformer powers the temperature display only.

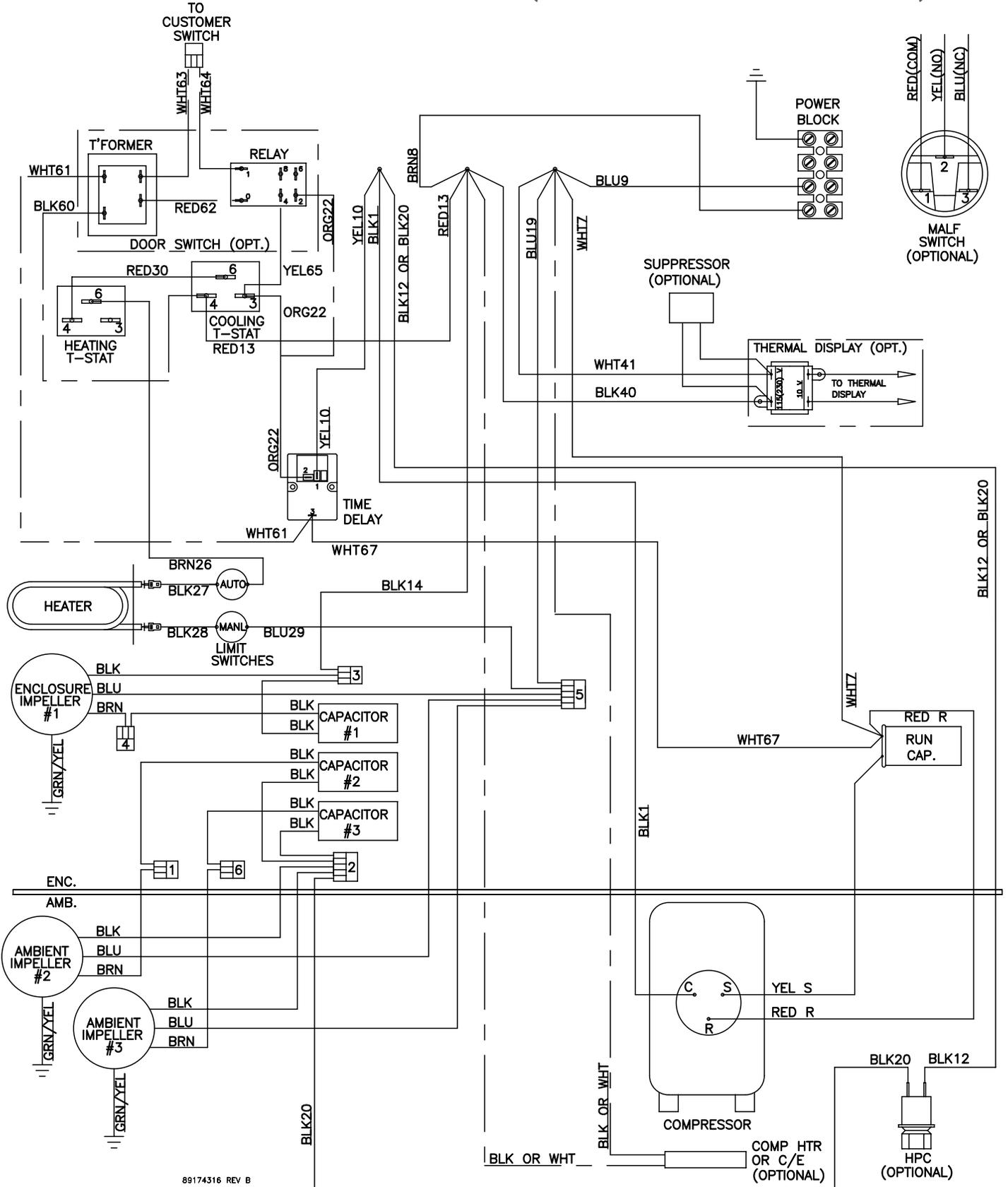
115/230 V TO 24 V TRANSFORMER AND RELAY (OPTIONAL)

The transformer and relay are used to operate the condenser blower and compressor by using a customer supplied, remote mounted door switch. This is not a safety door switch, but rather, only helps to reduce condensation at the evaporator coil if the door is opened. The unit will remain electrified when the door switch is operated with the evaporator fan continuing to operate, and potentially, if temperatures are low enough, the heater may continue to operate on outdoor models.

N43 460V 3-PHASE GENERIC SCHEMATIC (ACTUAL UNIT OPTIONS MAY VARY)

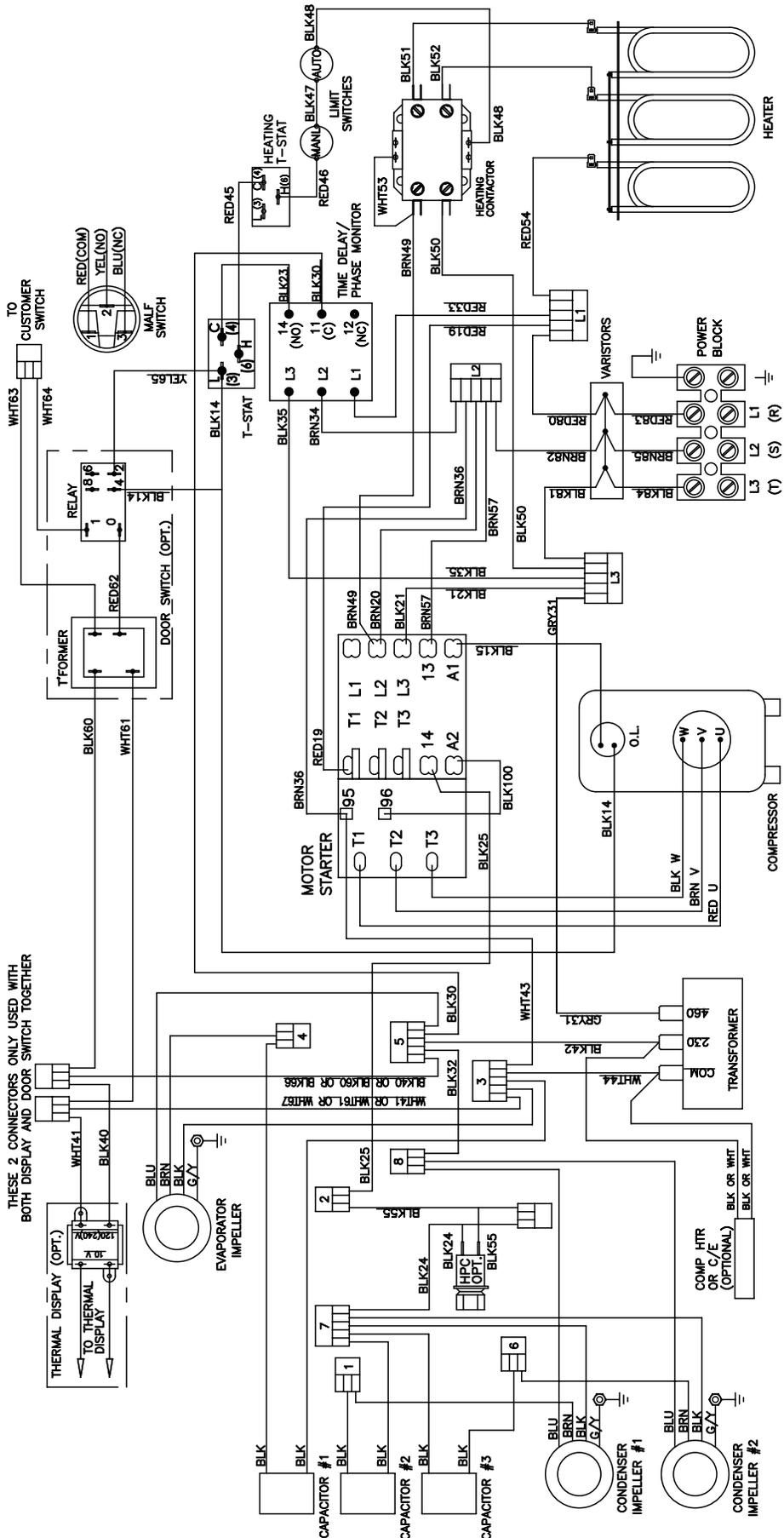


N43 230V 1-PHASE GENERIC WIRE DIAGRAM (ACTUAL UNIT OPTIONS MAY VARY)



89174316 REV B

N43 400/460V 3-PHASE GENERIC WIRE DIAGRAM (ACTUAL UNIT OPTIONS MAY VARY)

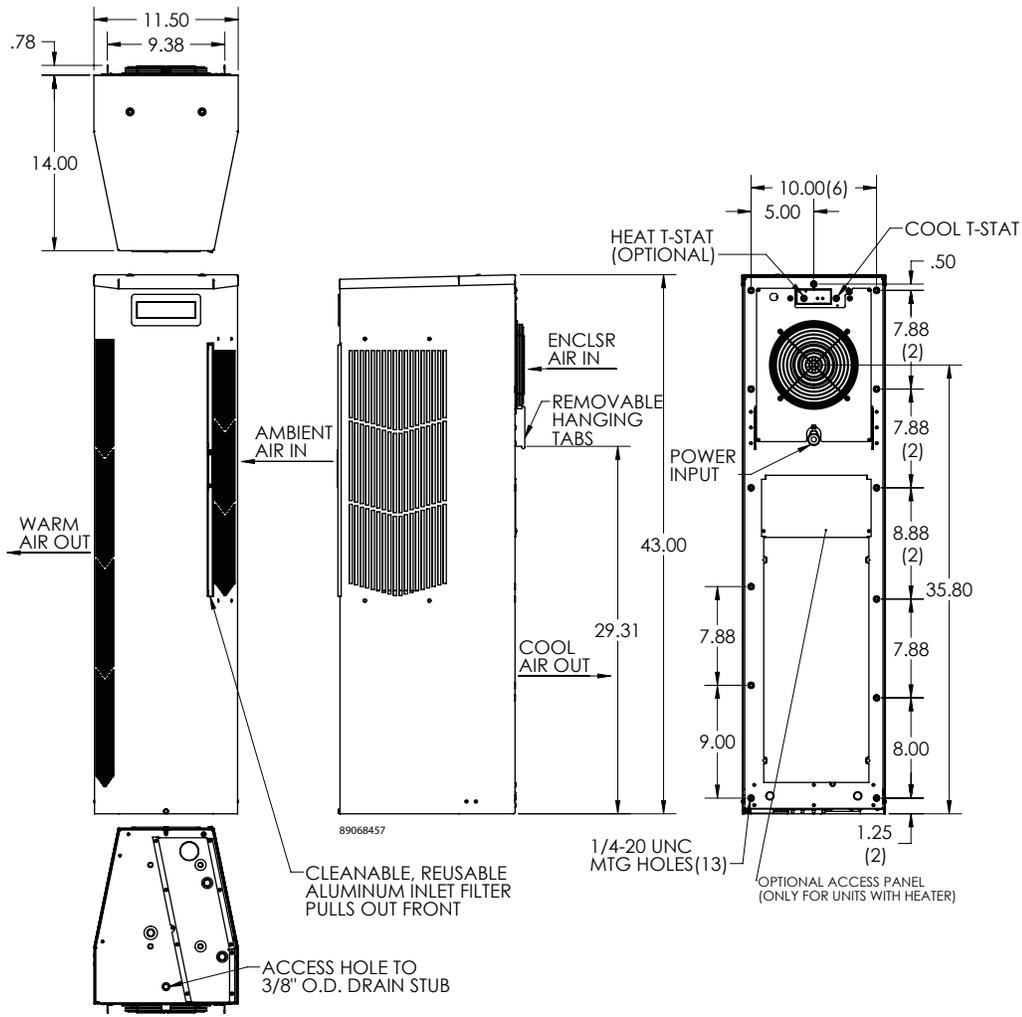


THESE 2 CONNECTORS ONLY USED WITH BOTH DISPLAY AND DOOR SWITCH TOGETHER

89174750 REV A

DIMENSIONAL DRAWING

WITH THERMOSTATS



DIGITAL THERMOSTAT CONTROLLER (OPTIONAL)

OVERVIEW

The digital thermostat (controller) is a parametric controller for the complete management of air conditioners. All settings are pre-programmed at the factory. Cooling/heating setpoint, cooling/heating differential and high/low temperature setpoint are designed to be adjustable by the operator. All alarms are outputted through the alarm relay. In addition, if Hoffman network card (Remote Access Control (RAC) Module) is used the parameters that state above and alarms are accessible remotely through Ethernet connection utilizing SNMP, Modbus TCP, EtherNet/IP, and Profinet protocol. A USB connection from the network card is also provided with accessibility to the digital thermostat controller utilizing Modbus RTU and RS-485 serial bus. In addition, the USB connection is also used to read the network information from the Hoffman network card and temperature setpoints and alarm from the controller. Note that Hoffman network card (RAC module) is acting as a gateway to the digital thermostat where temperature setpoints and alarm can be viewed and/or changed remotely.

Note: nVent Hoffman network card (RAC module) is an optional accessory, therefore, some of the air conditioners ship without the network card but it is upgradable upon request.

ENERGIZING THE CONTROLLER

The digital controller is wired and programmed at the factory to operate when power is applied to the air conditioner. In normal condition, the evap fan starts operating after the completion of the self-evaluation which is less than 30 seconds and fan icon should be illuminated along with the inlet and outlet temperature data (if an option outlet temperature sensor is installed).

CONTROL STATUS INDICATION

The display has numerous symbols to indicate the various controller functions such as cooling, heating, alarming, evaporator fan, and heating. Indicators (icons) are steady illuminated on screen when active.



Figure 2
Display

KEYPAD

SYMBOL	COLOR	ICON INDICATION	ICON STATUS
	Red	Alarm - active when alarm is detected	Flashing when alarm is detected
	White	Keypad Select – access to passcode , hold 5 sec to turn unit ON/OFF, parameter menu, parameter setting, write or save to EEPROM, and hold for 3sec to return to main screen	ON
	White	Keypad Up – navigate to previous parameter and increasing parameter variable	ON only when reviewing parameters
	White	Keypad Down – navigate to next parameter and decreasing parameter variable, all inputs, unit status.	ON

MAIN FIELD

SYMBOL	COLOR	ICON INDICATION	ICON STATUS
°C	White	When operating temperature in degrees Celsius	ON
°F	White	When operating temperature in degrees of Fahrenheit	ON
Main Field Line 1	White	Display inlet temperature	ON
Main Field Line 2	Orange	<ol style="list-style-type: none"> 1. Display outlet temperature in standalone mode if outlet sensor is present 2. Displays device ID for primary-secondary mode up to 10 units, 1:10 ... 10:10 or lead-lag mode up to 2 units, 1:2... 2:2 	ON

ICONS

SYMBOL	COLOR	ICON INDICATION	ICON STATUS
	White	Compressor Running	<ul style="list-style-type: none"> • Flashing while waiting for compressor to turn ON • Steady ON while compressor is running
	White	Evaporator Running	ON
	White	Electric heater ON	ON
	White	Primary and/or lead controller	ON
	White	Freeze control	Compressor and Condenser fan OFF while illuminated
	White	Power ON	ON

Home Screen
Inlet Temp
Outlet Temp
Evap fan icon
Compressor icon
Heater icon
Unit of measure
Power ON icon
Program
Read ID & Sensor
S1 Inlet Sensor
S2 Outlet Sensor
ESC Escape

Passcode Screen	
PSd	0002 or 0022
ESC	Escape

Passcode 0002	
ALrF	Alarm Folder
AHiF	Alarm History Folder
PArF	Parameter Folder
rtCL	Real Time Clock Folder
rStF	Reset
UnF	Unit of Measure (°C or °F)
FrF	Firmware Revision Folder
LOG Out	Log Out of program mode

ArOP	Alarm Relay Output Setting
dO	Door Open Alarm Setting
Ht	High temperature alarm setpoint
Lt	Low temperature alarm setpoint
rH	Relative Humidity alarm setpoint
ESC	Escape

CSt	Cooling Setpoint
Cd	Cooling Differential
Cd2	Cooling Differential 2
HSt	Heating Setpoint
Hd	Heating Differential
H25	Internal Buzzer Configuration
ESC	Escape

t01	Unit of hour
t02	Unit of minute
t03	Unit of year
t04	Unit of month
t05	Unit of day
SET	Save
ESC	Escape

rSAL	Reset or Clear alarms
rSPA	Reset parameters to default
ESC	Escape

H13	°C = 0; °F = 1
ESC	Escape

Fr	Firmware revision
ESC	Escape

DISPLAYING AND CHANGING PROGRAM SETTINGS

TO VIEW OR ACCESS THE SETTINGS

TO ACCESS FOLDER MENUS:

1. Press **⊙** button to display passcode screen, the screen displays **PSd** on line 1 and **0000** on line 2.
2. Press **⊙** button to access to passcode , the first digit of **0000** is flashing and press 3 more times until the last digit of **0000** flashes.
3. Press **↑** arrow two times to change the 0 to 2. Press **⊙** for access to folder menus.

Note: to exit the security level to the main screen wait one minute with no action or Press **↓** arrow until **LOG Out** message displays, then press **⊙** button.

TO CHANGE A PARAMETER SETTING

1. Once in the folder menu navigate to the desired setting to be changed using the **↓** arrow to scroll and **⊙** button to access a menu or parameter.
2. To change a parameter Press **⊙** button and parameter value will begin to flash.
3. Press **↑/↓** arrow to the desire value.
4. Press **⊙** button to save the setting and the screen will revert to the parameter mnemonic.

Note: if **⊙** button is not pressed, the new setpoint is not saved.

To exit the parameter settings to the main screen wait one minute with no action or Press **↑** arrow few times until **ESC** displays, then press **⊙** button to return to **UoF** screen. From the **UoF** screen Press **↓** arrow few times until **LOG Out** message displays, then press **⊙** button to return to the main screen.

Selecting ESC returns to folder menu.

Selecting LOG out returns to main screen.

HEAT/COOL OPERATING PARAMETERS

Mnemonic Parameter	Description	Default Value	Range
CSt ¹	Cooling setpoint	80 F	72 F to 120 F
Cd (Cd1) ¹	Cooling differential	7 F	2 F to 25 F
Cd2 ⁴	Cooling differential 2	15 F	
HSt ^{2,3}	Heating setpoint	50 F	45 F to 60 F
Hd ³	Heating differential	7 F	2 F to 25 F

1 Compressor or cooling turns ON at CSt + Cd and OFF at CSt

2 Heater or heating turns ON at HSt and OFF at HSt + Hd

3 Heating mode is only applied to a unit with heater option

4 Cooling differential 2 is only applied to 2-stage compressor and lead-lag application

ALARM PARAMETERS

Mnemonic Para	Description	Default value
Ht	High temperature alarm setpoint	125 F
Lt	Low temperature alarm setpoint	40 F
dO	Door open alarm setting	NC
ArOP	Alarm relay output	NO

NOTES: (4) The alarm relay output logic is designed to be configurable

VIEW ALARMS

Alarms may be viewed when the alerting icon  is flashing.

1. On the main screen, press the alerting icon  button
2. The screen displays the most recent or newest alarm where the alarm code display on line 1 and the alerting icon  is now in steady
3. Press  arrow to view next alarm if there are more than one
4. Press  arrow to display **ESC**, then press  button to return to the main screen

VIEW THE ALARMS IN THE ALARM HISTORY FOLDER

1. Follow instructions above to enter the passcode and open the alarm history folder (**AHiF**).
2. Press  button to access to the alarm history.
3. Press  arrow to display the mnemonic alarm on line 1 and time, month, and day display on line 2. For example, low temp alarm (**Lt**) displays on line 1 and 09:24 and 0706 display on line 2 in sequence. Note that the time, and date recorded in the alarm history is based on the local real-time-clock if configured after installation.
4. Press  arrow to view next alarm. The controller is able to retain up to 25 events
5. Press   arrow until the screen displays **ESC**, then press  button to return to the main screen or if no action for longer than 60 seconds the screen will be automatically revert to the main screen.

NOTE: if no alarms are present then only **ESC** will be displayed in the folder.

There are seven possible alarms (non-latching) detectable by the controller and are indicated on the controller display. All alarms are accessible locally. If a Hoffman network card (RAC module) is used, alarms are also accessible remotely through the Ethernet and USB connection.

Mnemonic Alarm	Description	Cause	Result	Alarm Relay Output
dO	Door open alarm	Enclosure door opens or not properly close	Compressor and evap fan turn OFF in duration of alarm	Closed
S1F	Inlet temperature sensor fault	Inlet temp probe failed	No effect on function, controller continue operating as normal using outlet sensor with setpoint of 50 F	Closed
S2F	Outlet temperature sensor fault	Outlet temp probe failed	No effect on function but loss freeze protection	Closed
LA	Malfunction alarm	MALF high pressure switch opens	No effect on function	Closed
Ht	High temp warning	Enclosure air exceeds high temp alarm setpoint	No effect on function	Closed
Lt	Low temp warning	Enclosure air drops below low temp alarm setpoint	No effect on function	-
FA	Frost alarm	Evaporator coil freezes	Compressor and condenser fan turns OFF for the duration of alarm. Alarm clears when the outlet temperature sensor reaches 59 F	Closed

TO RESET THE ALARMS IN ALARM HISTORY FOLDER

The controller is designed with ability to reset or clear the alarm history

1. Follow instructions above to enter the passcode and open the reset folder (rStF).
2. The screen displays rSAL on line 2 and n0 on line 1, press  button the n0 is flashing
3. Press  arrow to change n0 to YeS, then press  button reset the alarms. The screen flashes once and returns to rSAL with n0 one line 2
4. Press  arrow to navigate to ESC, then press  to returns to rStF screen.
5. Press  arrow to navigate to LOG Out, then press  button to return to the main screen or if no action for longer than 60 seconds the screen will be automatically reverted to the main screen.

TO RESET PARAMETERS TO FACTORY DEFAULT

This option is ONLY applied if the operator wants to reset all control parameters back to factory default.

1. Follow instructions above to enter the passcode and open the reset folder (rStF).
2. The screen displays rSAL, press  arrow to navigate to rSPA and then press  button
3. The screen displays rSPA one line 1 and the word n0 on line 2 in steady state, press  button and then the word n0 is flashing and ready to change
4. Press  arrow to change n0 to YES. Press  button the screen displays PSd with 0000 on line 2
5. Press  button to enter to passcode. Press  button few times until the last digit of 0000 flashing
6. Press  arrow to change 0 to 2, press  button to authorize the reset of the parameters
7. The screen returns to rSPA screen in steady state.
8. Press  arrow to navigate to ESC, then press  to returns to rStF screen.
9. Press  arrow to navigate to LOG Out, then press  button to return to the main screen or if no action for longer than 60 seconds the screen will be automatically reverted to the main screen.

DISPLAYING TEMPERATURE DATA ON SCREEN

There are two temperature probes in the air conditioner where one is reading the enclosure air temperature incoming to the air conditioner and other is reading the cooled air leaving the air conditioner and entering the enclosure. Both temperature data are displayed on the screen where line 1 is the reading of the inlet temperature and line 2 is the reading of the outlet temperature.

COMPRESSOR RESTART TIME DELAY

A factory set 3 minute (180 seconds) restart delay exists to reduce residual back pressure before allowing the compressor to restart. The compressor will stay off for the entire restart duration after the compressor is disabled. A flashing compressor icon  on the display indicating that the unit is in a compressor restart delay mode while calling for cooling or waiting for compressor to turn ON.

ALARM OUTPUT CONTACT

The digital controller has a normally open dry contact alarm output with a resistive load rating of 250VAC @ 5 amps max. The two yellow 18 AWG wires located at the back of the air conditioner provide a connection to this output. **Note: do not apply power to this normally open dry contact (two yellow 18 AWG wire).** This alarm relay output is configurable and provides user with the ability to change the configuration to support their external device. Parameter C21 controls the alarm relay output logic and can be accessed through security code "0022" in the PARF folder.

Para	Description	Configuration
C21	Alarm relay output logic	0 = normally open (NO) – factory default 1 = normally closed (NC)

ALARM INPUT CONNECTION

The digital controller can accept a dry contact/switch input via the two 18 AWG white wires located at the back of the air conditioner. This input is associated with the controller display alarm mnemonic dO (door open). To use this feature, remove the splice connector, and connect the two white wires to customer supplied enclosure door switch in its place. **Note: do NOT apply power to this dry contact input.**

PRIMARY-SECONDARY (PS) MODE

Note: during normal operation, in both the primary-secondary (PS) and lead-lag (LL) operating modes, line 2 displays the device ID, not the outlet temperature. The outlet temperature can be viewed on line 1 by pressing **↓** arrow.

Primary-secondary (PS) mode shares the same hardware and source code as standalone mode, but offers more functionality and features. The controller ships from the factory in Standalone Mode. PS mode is configured manually in the field after the installation. This option allows the user to operate the air conditioner in a group network with up to 10 units. To support PS mode, three parameters, **H01**, **H02**, and **H03** need to be configured. **H01** specifies the operating mode, **H02** specifies the device ID, and **H03** specifies the total number of the units in the group network.

Before configuring to operate in PS mode, the user should understand the functionality of the PS mode.

1. In the PS mode, all units operate off the cooling/heating setpoint and differential of the primary unit. The system prevents setpoint changes from secondary units.
2. The primary unit monitors the enclosure temperatures of all the units and manages the ON/OFF status of cooling and heating based on the unit reporting the highest temperature.
3. When cooling is initiated the primary unit energizes first. Secondary units are energized sequentially at 10 second intervals. When heating is initiated all units turn on heat together. When cooling or heating is satisfied all units turn off together.
4. If the number of units communicating on the network doesn't match the value in H03 then the primary unit will display alarm LC, and the secondary units will display alarm LC1 until the communication re-established.
5. Any unit that loses communication with the primary unit will enter standalone mode and continue operating based on its own temperature probe until communication is re-established.
6. All temperature setpoints and alarms can be viewed remotely if one of the ACUs is equipped with Hoffman network card (RAC module).
7. Best recommendation is to configure the ACU that has Hoffman network card to be the primary one.

CONNECTING UNITS TOGETHER IN PRIMARY/SECONDARY MODE

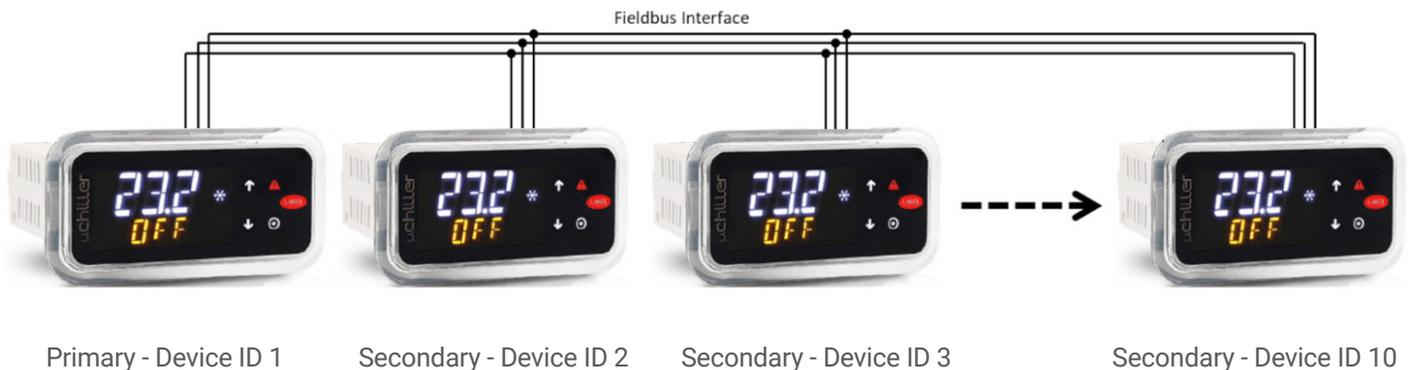
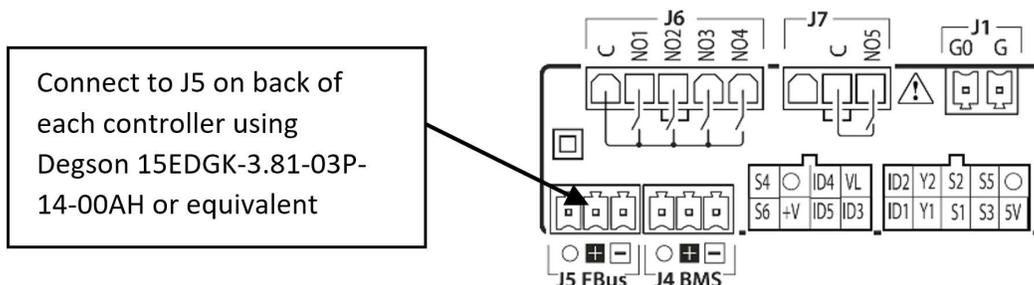


Figure 3
Primary-secondary network connectivity



TO CONFIGURE THE CONTROLLER FROM SINGLE MODE TO PS MODE, SIMPLY FOLLOW BELOW PROCEDURES

1. Before proceeding the PS mode configuration for each controller, make sure that the communication cable is connected from one ACU to another using a shielded cable with the shield grounded.
2. Press **⊙** button to display passcode screen, the screen displays **PSd** on line 1 and **0000** on line 2.
3. Press **⊙** button to access to passcode, the first digit of **0000** is flashing and press 2 more times until the third digit 0000 flashes. Press **↑** arrow two times to change **0** to **2**, then press **⊙** button to move to the last digit **0020**
4. Press **↑** arrow two times to change the 0 to 2.
5. Press **⊙** button to access to folder menu and then, the screen displays **ALrF**
6. Press **↓** arrow to navigate to **PARF**, then press **⊙** button to access to parameter menu
7. The screen displays **C**, press **↓** arrow to navigate to parameter **H** and then, press **⊙** button to access to parameter **H** menu

Parameter	Description	Available Range	PS Settings	Default
H01	Mode	SA (stand alone)	PS (primary-secondary)	SA
		PS (primary-secondary)		
		LL (lead-lag)		
H02	Device ID	1 up to 10	1 up to H03	1
H03	Total number of the units in the group network	1 up to 10	2 up to 10	1

8. Set parameter **H01** to **PS** (primary-secondary).

Note that after **H01 = PS**, the snowflake icon is illuminated and line 2 changes its display information from outlet temperature to device ID, for example, line 2 displays **01:02** where 01 indicates controller #1 and 02 indicates the total number of the controllers in a group network. Keep in mind that the snowflake icon only illuminates on primary controller.

9. Set parameter **H02** (device ID) to 1 to 10. This device ID will be different for each controller that is connected. The controller set to 1 will be the primary controller. Use numbers sequentially and don't skip using a number.
10. Set parameter **H03** (total number of controllers connected) to 1 to 10.

CONNECTING UNITS TOGETHER IN LEAD/LAG MODE

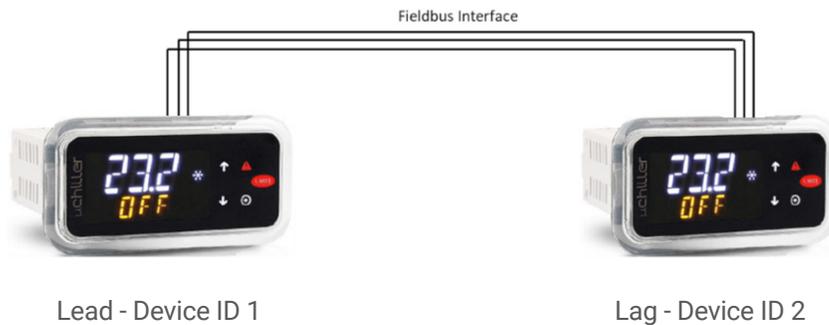
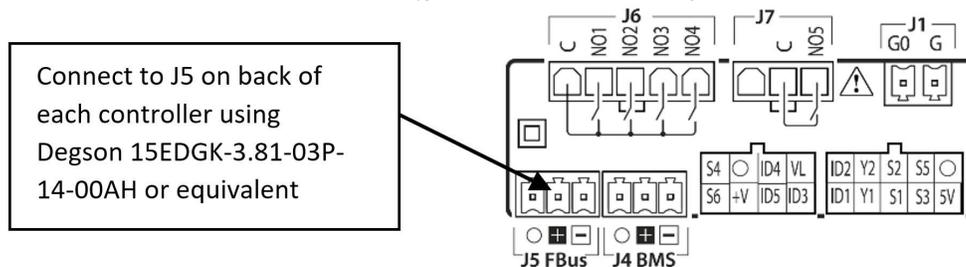


Figure 4
Lead-Lag network connectivity



TO CONFIGURE THE CONTROLLER FROM SINGLE MODE TO LL MODE, SIMPLY FOLLOW BELOW PROCEDURES. PERFORM THIS CONFIGURATION FOR BOTH AIR CONDITIONERS.

1. Before proceeding the LL mode configuration for each controller, make sure that the communication cable is connected from one ACU to another using a shielded cable with the shield grounded.
2. Press **⊙** button to display passcode screen, the screen displays **PSd** on line 1 and **0000** on line 2.
3. Press **⊙** button to access to passcode, the first digit of **0000** is flashing and press 2 more times until the third digit **0000** flashes. Press **↑** arrow two times to change **0** to **2**, then press **⊙** button to move to the last digit **0020**.
4. Press **↑** arrow two times to change the 0 to 2.
5. Press **⊙** button to access to folder menu and then, the screen displays **ALrF**.
6. Press **↓** arrow to navigate to **PArF**, then press **⊙** button to access to parameter menu.
7. The screen displays **C**, press **↓** arrow to navigate to parameter **H** and then, press **⊙** button to access to parameter **H** menu.

Parameter	Description	Available Range	LL Settings	Default
H01	Mode	SA (stand alone) PS (primary-secondary) LL (lead-lag)	LL (lead-lag)	SA
H02	Device ID	1 up to 10	1 or 2	1
H03	Total number of the units in the group network	1 up to 10	2	1
H14	LL strategy selection	0-250	0 (Alternate each cycle) 1-250 (Alternate hours)	0

8. Set parameter **H01** to **LL** (lead-lag).
9. Set parameter **H02** (device ID) to 1 for one unit and 2 for the other unit.
10. Set parameter **H03** (total number of controllers connected) to 2.
11. Set parameter H14 (LL strategy selection) to 0 to 250. This is the run time in hours before ACU1 and ACU2 will alternate being the lead unit. When set to zero ACU1 and ACU2 will automatically alternate every cycle.

AIR CONDITIONER UNIT REMOTE COMMUNICATION FEATURES

Air conditioners that include the optional Hoffman network card (RAC module) have remote communication capabilities utilizing SNMP, Modbus TCP, EtherNet/IP, Profinet Protocol via Ethernet connection, and Modbus RTU protocol via USB connection. nVent provides Windows interface application software that is available to download free from nVent support link <https://go.nvent.com/remote-access-control-support-center>. The Windows interface application software supports both Ethernet and USB communication.

USB COMMUNICATION

This communication mode allows direct connection from a laptop (or PC) to the air conditioning unit using a Mini-b USB cable. As stated above, Modbus RTU is used to communicate between the two devices via USB connection.

ETHERNET COMMUNICATION

This communication mode allows remote connection to the air conditioning unit utilizing SNMP, Modbus TCP, EtherNet/IP, and Profinet protocol. Customers that use their own software can download an MIB file for SNMP, EDS or EtherNet/IP Object file for EtherNet/IP, Coil Register file for Modbus TCP, and Data Point for Profinet.

Note: the Ethernet card (RAC module) has a default IP Address of 192.168.1.2

Both Ethernet and USB communication allow the ability to:

- Read ACU inlet and outlet air temperature
- Read and change cooling and cooling differential setpoints
- Read and change heating and heating differential setpoints
- Read and change the high and low temperature alarm settings
- Read and change the Gateway IP address, Device IP address, Subnet MASK, Trap IP address, and community string
- Read and change unit identification

- Read and change the state of IP address from static to dynamic or vice versa
- Read and change the air temperature unit of measure (from F to C or vice versa)
- Read current alarm status
- Evaporator fan control setting
- Read and change the control of door open switch

SOFTWARE AND CONFIGURATION FILE DOWNLOADS

As stated above, the PC interface tool, MIB file, EDS and EtherNet_IP Object file, Coil Register file, and Data Point file can be downloaded from remote access control support center link, <https://go.nvent.com/remote-access-control-support-center>.

USING HOFFMAN PC INTERFACE TOOL

Hoffman PC Interface Tool gives the user the ability to communicate with Hoffman air conditioning unit as to read and write air temperature data, high and low temperature alarm setting, active alarms, and other information from the controller remotely using either Ethernet or USB connection. With Hoffman PC Interface Tool a user has the ability to remotely manage and monitor hundreds of Hoffman air conditioners both domestically and globally at one central location at user's own pace, so long as all air conditioners are configured in the same subnet in the network. Hoffman PC Interface Tool also supports text message and email alerting to a service technician when an alarm occurs. In addition, the tool also provides data logging capability for data analysis.

USB COMMUNICATION MODE

NOTE: before connecting the unit to the PC, make note of Comm Ports present. After the unit is connected to the PC, a new Comm Port will be added to the list. Recommend using the new Comm Port.

- In the Hoffman A.C. Monitor main screen, click on **Tools** and uncheck **Use Ethernet**
- Click on **Tools** menu again, the **Comm Port** menu is now enabled
- Put the mouser icon to the **Comm Port** and to the right there is small box with dropdown arrow
- Click on the dropdown arrow next to the small box to view the list of the Comm Port
- Write down the list of the Comm Port
- Connect the Mini-b USB cable from the PC or laptop to the A/C unit
- Click on **Tools** menu and point the mouser icon to the **Comm Port**, the small box with dropdown arrow presents to the right
- Click on the dropdown arrow and select the newest or higher number of the Comm Port

TO VIEW THE CONTROLLER DATA INFORMATION FROM THE A/C UNIT

- In the Hoffman A.C. Monitor main screen, select **Single ACU Monitor** tab.
- Click on **Enable Comm** button, then the screen will be displayed the enclosure air temperature and other temperature settings information include the unit of measure.
- The **Enable Comm** text on the button now changes to **Disable Comm**.
- To stop the communication, click on the **Disable Comm** button and it will change to Enable Comm.

TO CHANGE THE TEMPERATURE SETTINGS TO THE CONTROLLER

- In the Hoffman A.C. Monitor main screen, select **Single ACU Settings** tab.
- Note: the **Change Settings** button is disable and all settings are grayed out. Click on **Read Settings** button, all settings are now displayed on screen and the **Change Settings** button is now enable.
- To change any of the temperature setting, Unit ID, or Station Name, simply click up/down arrow on right of the box or highlight the current value and type the new value in the box.
- Check the box on the left, then click on **Change Setting** buttons to save the new setpoint.
- Click on **Read Settings** again to verify the new setpoint.
- Select **Single ACU Monitor** tab and click on **Enable Comm** to read the new temperature settings from the controller.
- Each of the setpoint should match the new variables that just entered from the **Single ACU Settings** tab.

TO VIEW AND CHANGE THE ETHERNET CARD (RAC) INFORMATION

- In the Hoffman A.C. Monitor main screen, select **Single ACU Ethernet Info** tab and notice that the **Reprogram ACU** button is disabled.
- Click on **Read Ethernet Info** button, the Ethernet information will be displayed and the **Reprogram ACU** button is enable.
- To change the Ethernet configuration such as Device IP Address, Gateway IP, and Trap IP, make sure to change the **Community** string to **private** from **public**. Note that case is very sensitive. The wording must be lower case only.
- Enter the new network configuration to Device IP address, Gateway IP, and Trap IP, then click on **Reprogram ACU** button to write to the network card.
- In order to be recognized the new networking configurations in local network, cycle power to the A/C unit is required.

TO CHANGE THE STATIC NETWORK TO DYNAMIC NETWORK MODE

- In the **Single ACU Ethernet** Info tab screen, click on **Read Ethernet Info** button to read the network card information.

Note: the **Reprogram ACU** button is now enable.

- Check the box next to the **Use DHCP Server** on the upper left corner of the screen.
- Click on **Reprogram ACU** button. Now the network is switched to dynamic from static mode.
- To change the dynamic mode to static mode, in the **Single ACU Ethernet Info** tab window click on **Read Ethernet Info** button.
- Uncheck the box next to the **Use DHCP Server** on the upper left corner of the screen.
- Click on **Reprogram ACU** button to switch to static mode.

USB COMMUNICATION MODE

NOTE: before connecting the unit to the PC, make note of Comm Ports present. After the unit is connected to the PC, a new Comm Port will be added to the list. Recommend using the new Comm Port.

- In the Hoffman A.C. Monitor main screen, click on **Tools** and uncheck **Use Ethernet**.
- Click on **Tools** menu again, the **Comm Port** menu is now enabled.
- Put the mouser icon to the **Comm Port** and to the right there is small box with dropdown arrow.
- Click on the dropdown arrow next to the small box to view the list of the Comm Port.
- Write down the list of the Comm Port.
- Connect the Mini-b USB cable from the PC or laptop to the A/C unit.
- Click on **Tools** menu and point the mouser icon to the **Comm Port**, the small box with dropdown arrow presents to the right.
- Click on the dropdown arrow and select the newest or higher number of the Comm Port.

TO VIEW THE CONTROLLER DATA INFORMATION FROM THE A/C UNIT

- In the Hoffman A.C. Monitor main screen, select **Single ACU Monitor** tab.
- Click on **Enable Comm** button, then the screen will be displayed the enclosure air temperature and other temperature settings information include the unit of measure.
- The **Enable Comm** text on the button now changes to **Disable Comm**.
- To stop the communication, click on the **Disable Comm** button and it will change to **Enable Comm**.

TO CHANGE THE TEMPERATURE SETTINGS TO THE CONTROLLER

- In the Hoffman A.C. Monitor main screen, select **Single ACU Settings** tab.
- Note that the **Change Settings** button is disable and all settings are grayed out. Click on **Read Settings** button, all settings are now displayed on screen and the **Change Settings** button is now enable.
- To change any of the temperature setting, Unit ID, or Station Name, simply click up/down arrow on right of the box or highlight the current value and type the new value in the box.
- Check the box on the left, then click on **Change Setting** buttons to save the new setpoint.
- Click on **Read Settings** again to verify the new setpoint.
- Select **Single ACU Monitor** tab and click on **Enable Comm** to read the new temperature settings from the controller.
- Each of the setpoint should match the new variables that just entered from the **Single ACU Settings** tab.

TO VIEW AND CHANGE THE ETHERNET CARD (RAC) INFORMATION

- In the Hoffman A.C. Monitor main screen, select **Single ACU Ethernet Info** tab and notice that the **Reprogram ACU** button is disabled.
- Click on **Read Ethernet Info** button, the Ethernet information will be displayed and the **Reprogram ACU** button is enable.
- To change the Ethernet configuration such as Device IP Address, Gateway IP, and Trap IP, make sure to change the **Community** string to **private** from **public**. Note that case is very sensitive. The wording must be lower case only.
- Enter the new network configuration to Device IP address, Gateway IP, and Trap IP, then click on **Reprogram ACU** button to write to the network card.
- In order to be recognized the new networking configurations in local network, cycle power to the A/C unit is required.

TO CHANGE THE STATIC NETWORK TO DYNAMIC NETWORK MODE

- In the **Single ACU Ethernet Info** tab screen, click on **Read Ethernet Info** button to read the network card information.

Note: the **Reprogram ACU** button is now enable.

- Check the box next to the **Use DHCP Server** on the upper left corner of the screen.
- Click on **Reprogram ACU** button. Now the network is switched to dynamic from static mode.
- To change the dynamic mode to static mode, in the **Single ACU Ethernet Info** tab window click on **Read Ethernet Info** button.
- Uncheck the box next to the **Use DHCP Server** on the upper left corner of the screen.
- Click on **Reprogram ACU** button to switch to static mode.

ETHERNET COMMUNICATION MODE

- In the Hoffman A.C. Monitor screen, click on **Tools** on the main menu.
- In the dropdown window, check the **Use Ethernet** and notice that **Comm Port** is now disabled.
- Select **Single ACU Monitor** tab, in the window click on the **Device IP** box and type the IP address that need to communicate to the network card.
- Click on the **Community** box and then type the word **private**.

Note: there are two community strings where one is for read ONLY and one is for read/write. The word “public” allows to read ONLY and “private” allows to read and write.

- Click on **Enable Comm** button to communicate to the network card and read the temperature information from the controller.
- Now the temperature settings information in the controller present on the screen.
- To view and change the temperature setpoints, Ethernet card configurations, static and dynamic networking mode, simply follow the same procedures that define for the USB communication mode above.

TO MONITOR MULTIPLE A/C UNITS IN THE NETWORK

With the Ethernet networking mode, it provides user with the ability to manage and monitor hundreds of the A/C units from distance domestically and globally at one central location as long as all A/C units configure in the same subnet in the network. Refer to remote access control (RAC) Instruction Manual for configuring multiple units and with text message and email capability in Hoffman A.C. Monitor software. The remote access control Instruction Manual, P/N: 89091002 can be downloaded from nVent support center link, <https://go.nvent.com/remote-access-control-support-center>.

ALARM LOG ACCESSIBLE WITH SUPPORT PROTOCOL

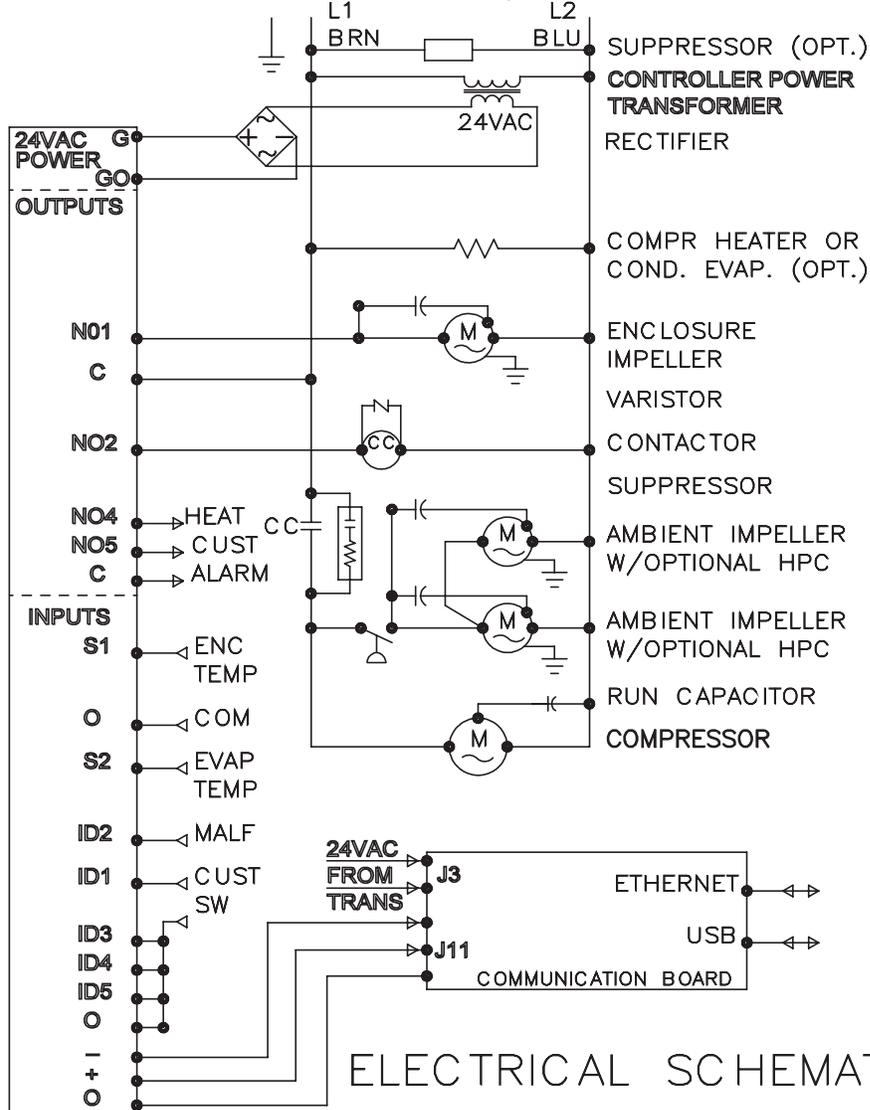
- Using custom software with below supporting file gives the user the ability to view a log of the last 25 alarms
 - MIB file for SNMP protocol
 - Register and Coil file for Modbus TCP protocol
 - EDS and/or EtherNet_IP Objects file for EtherNet/IP protocol
 - Profinet Data Point file for Profinet protocol

REMOTE ACCESS CONTROL PIN-OUT

	FUNCTION	NAME	PIN#	WIRE#
J6	RETURN	C	1	BLK75
	ENCL MI	N01	2	BLK77
	COOL	N02	3	ORG78
	NA	N03	4	-
	HEAT	N04	5	BRN76
J7	RETURN	C	2	YEL39
	ALAR RELAY OUTPUT	N05	3	YEL38
J1	GROUND	G0	1	BLK40
	POWER (24VAC)	G	2	WHT41
J2	NA	5V	1	-
	NA	S3	2	-
	INLET TEMP PROBE	S1	3	RED
	NA	Y1	4	-
	DOOR OPEN SWITCH	ID1	5	WHT63
	GROUND	O	6	WHT
	RESERVED	S5	7	-
	OUTLET TEMP PROBE	S2	8	RED45
	NA	Y2	9	-
	MAL-FUNCTION ALARM	ID2	10	BLU88
J3	RESERVED	ID3	1	-
	UNIT REMOTE ON/OFF	ID5	2	-
	NA	+V	3	-
	RESERVED	S6	4	-
	NA	VL	5	-
	RESERVED	ID4	6	-
	GROUND	O	7	-
	RESERVED	S4	8	-
J4	DATA (-)	-	1	BLK
	DATA (+)	+	2	RED
	GROUND	O	3	WHT
J5	DATA (-)	-	1	-
	DATA (+)	-	2	-
	GROUND	O	3	-

SCHEMATIC AND WIRING DIAGRAM FOR REMOTE ACCESS CONTROL

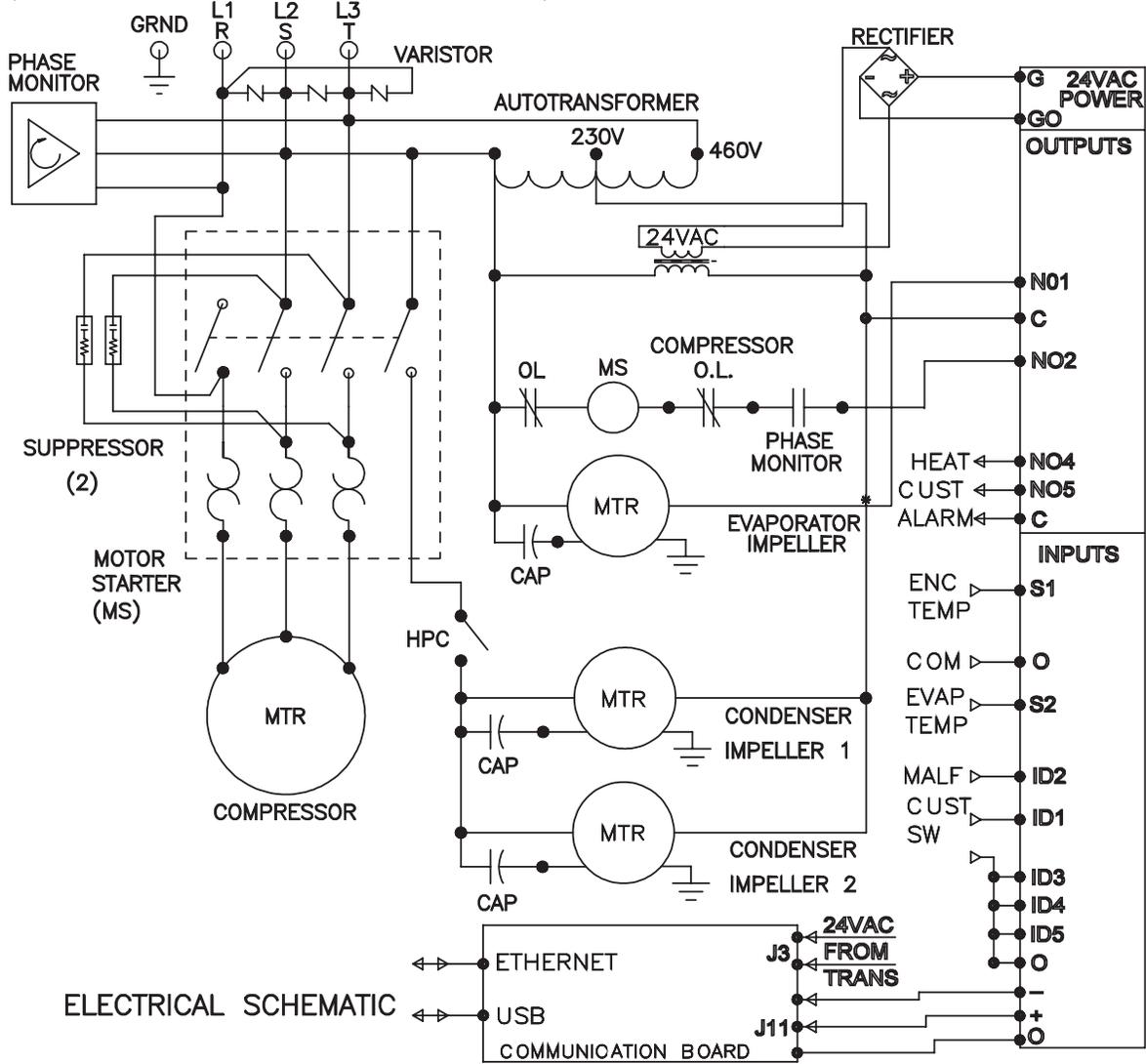
N43 1-PHASE GENERIC SCHEMATIC (ACTUAL UNIT OPTIONS MAY VARY)



ELECTRICAL SCHEMATIC

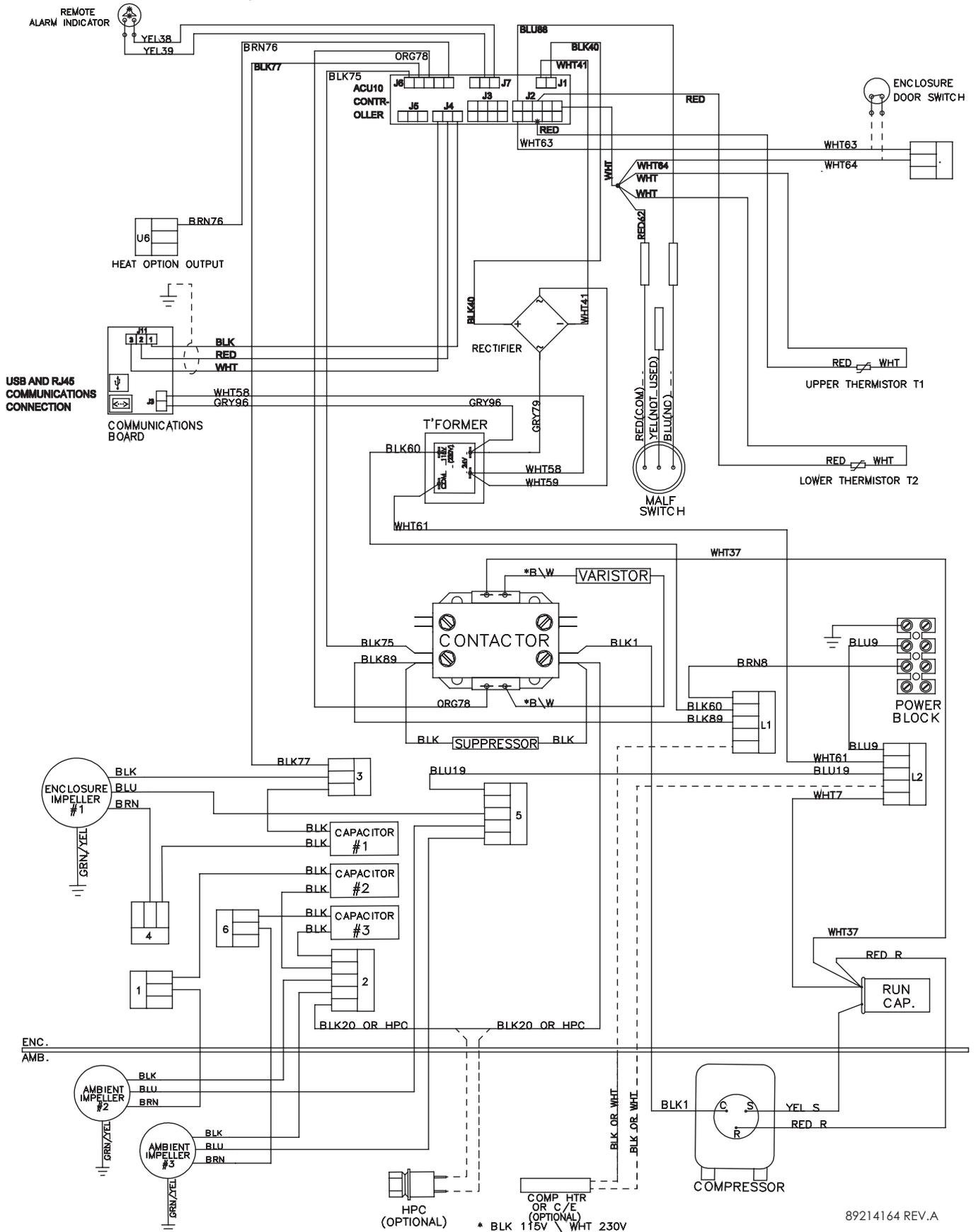
89214196 REV A

N43 460V 3-PHASE GENERIC SCHEMATIC FOR REMOTE ACCESS CONTROL (ACTUAL UNIT OPTIONS MAY VARY)

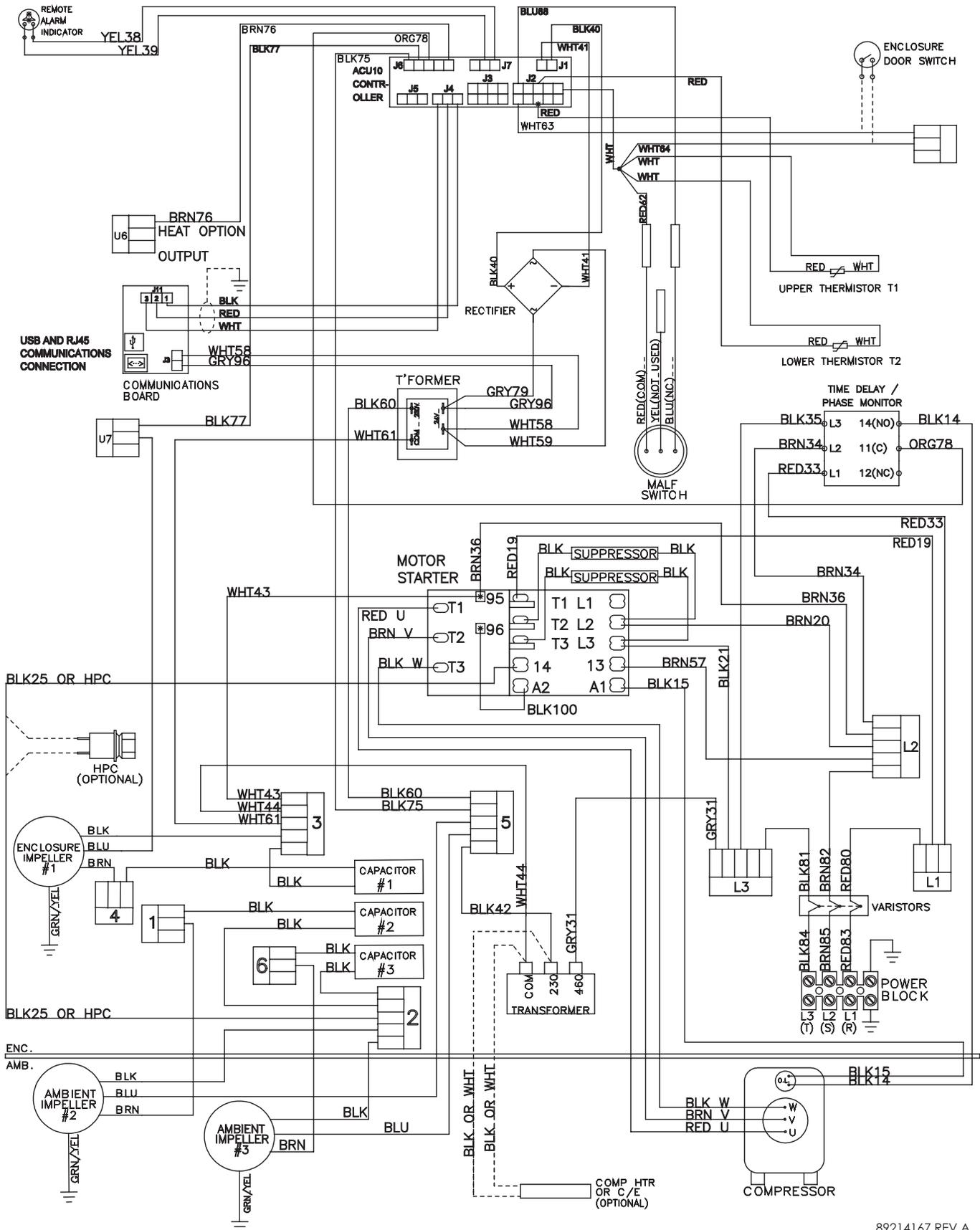


89214198 REV A

N43 1-PHASE GENERIC WIRE DIAGRAM FOR REMOTE ACCESS CONTROL (ACTUAL UNIT OPTIONS MAY VARY)



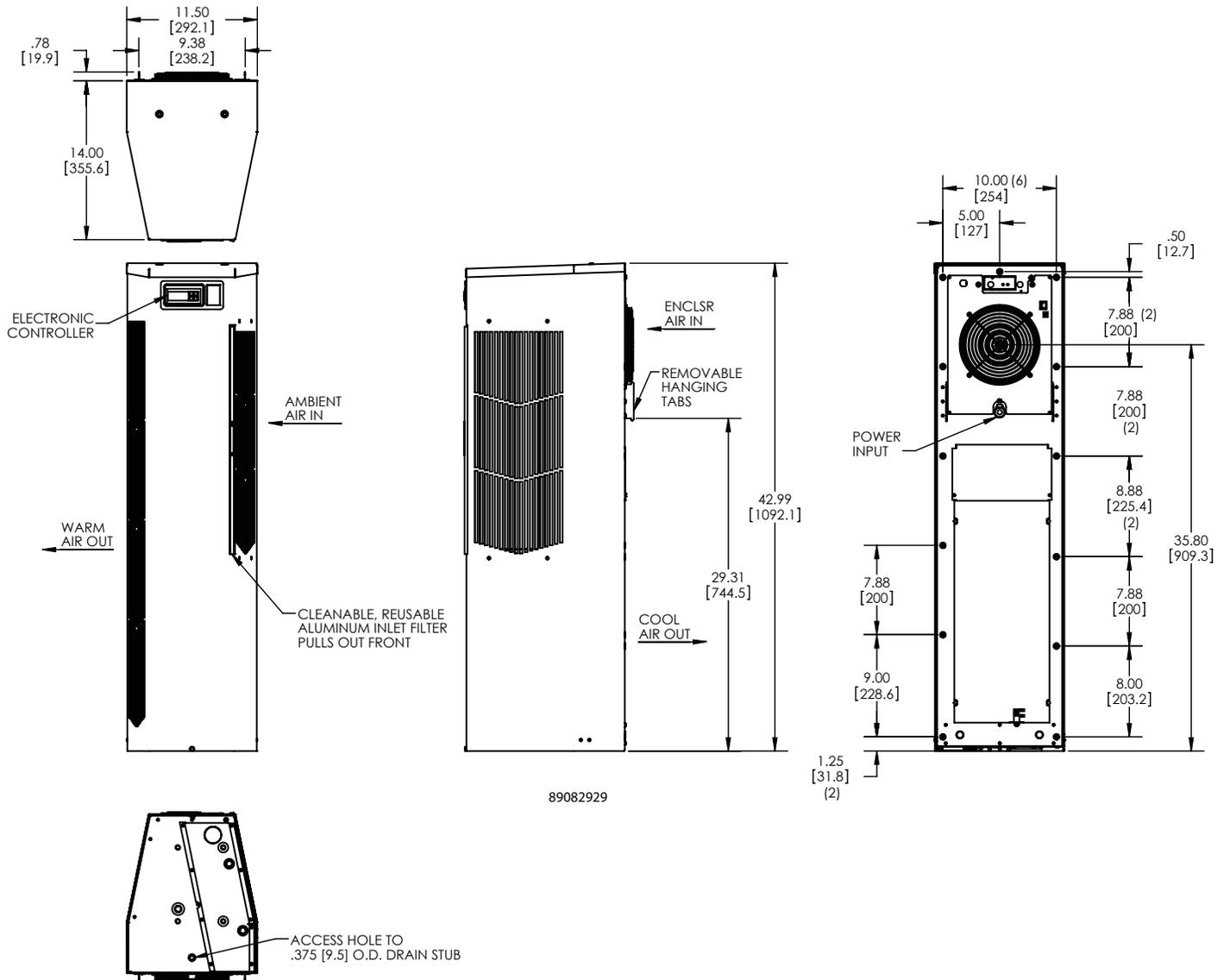
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89214167 REV.A

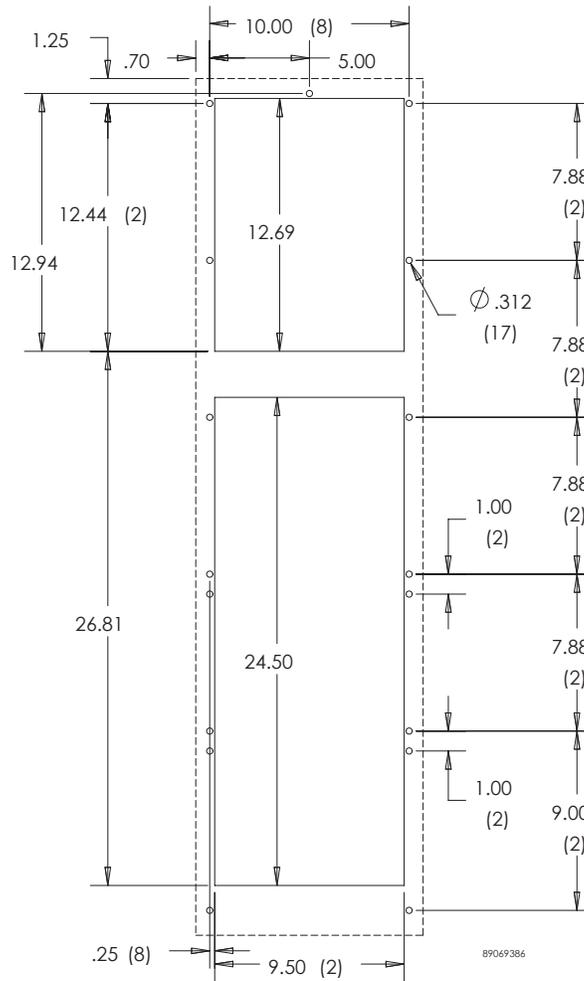
DIMENSIONAL DRAWINGS

N43 GENERIC MODEL DRAWING WITH REMOTE ACCESS CONTROL



INSTALLATION INSTRUCTIONS WITH REMOTE ACCESS CONTROL

1. Inspect the air conditioner and verify correct functionality before mounting the air conditioner. See HANDLING AND TESTING THE AIR CONDITIONER on page 3.
2. Using the mounting gasket kit provided with the unit, install gaskets to the air conditioner, see Figure 5.
3. Mount air conditioner on enclosure taking care not to damage the mounting gasket. The mounting gasket is the seal between the air conditioner and the enclosure. Avoid dragging the air conditioner on the enclosure with the mounting gasket attached as this could cause rips or tears in the gasket and risk losing the water tight seal.
4. Allow unit to remain upright for a minimum of five (5) minutes before starting. CAUTION! Air conditioner must be in upright position during operation.
5. Refer to the nameplate for electrical requirements. Wire the unit to a properly grounded power supply. Electrical circuit should be fused with slow blow or HACR circuit breaker.
6. Set controller setpoints for required cabinet temperature. Refer to DISPLAYING AND CHANGING PROGRAM Settings on page 16 for setpoint adjustment and operation.



Surface Mount

Figure 5
Cut-out Drawing

MAINTENANCE

COMPRESSOR

The compressor requires no maintenance. It is hermetically sealed, properly lubricated at the factory and should provide years of satisfactory operating service.

Under no circumstances should the access fitting covers be loosened, removed or tampered with.

Breaking of seals on compressor access fittings during warranty period will void warranty on hermetic system.

Recharging ports are provided for the ease and convenience of reputable refrigeration repair service personnel for recharging the air conditioner.

INLET AIR FILTER

This air conditioner was designed with a dust resistant condenser coil. This allows it to be run filterless in most applications. The air conditioner is shipped with a filter in place for your convenience. For filterless operation, simply remove the filter. Should you decide the filter is necessary in your application, regular maintenance to clean this filter will assure normal operation of the air conditioner. The easily removable inlet air filter is located behind the front cover. If necessary filter maintenance is delayed or ignored, the maximum ambient temperatures under which the unit is designed to operate will be decreased.

If the compressor's operating temperature increases above designed conditions due to a dirty or clogged filter (or plugged condenser coil), the air conditioner's compressor will stop operating due to actuation of the thermal overload cut-out switch located on the compressor housing. As soon as the compressor temperature has dropped to within the switch's cut-in setting, the compressor will restart automatically. However the above condition will continue to take place until the filter or coil has been cleaned. It is recommended that power to the air conditioner be interrupted intentionally when abnormally high compressor operating temperature causes automatic shut-down of the unit. The above described shut-down is symptomatic of a clogged or dirty filter, thus causing a reduction in cooling air flow across the surface of the compressor and condenser coil.

HOW TO REMOVE, CLEAN OR INSTALL A NEW INLET AIR FILTER

RP aluminum washable air filters are designed to provide excellent filtering efficiency with a high dust holding capacity and a minimum amount of resistance to air flow. Because they are constructed entirely of aluminum they are lightweight and easy to service. To achieve maximum performance from your air handling equipment, air filters should be cleaned on a regular basis.

The inlet air filter is located behind the front access cover. To access the filter, loosen the access-cover screw. Swing top edge of access cover forward. Slide air filter up and out of retaining tabs. The filter may now be cleaned or new filter installed.

Cleaning Instructions:

1. Flush the filter with warm water from the exhaust side to the intake side. **DO NOT USE CAUSTICS.**
2. After flushing, allow filter to drain. Placing it with a corner down will assure complete drainage.

CONDENSER AND EVAPORATOR AIR MOVERS

Impeller motors require no maintenance. All bearings, shafts, etc. are lubricated during manufacturing for the life of the motor.

If one of the condenser impeller motors (ambient impellers) should fail, it is not necessary to remove the air conditioner from the cabinet or enclosure to replace the blower. The condenser blower is mounted on its own bulkhead and is easily accessible by removing the front cover.

 CAUTION
Operation of the air conditioner in areas containing airborne caustics or chemicals can rapidly deteriorate filters, condenser coils, blowers and motors, etc. Contact nVent Equipment Protection for special recommendations.

REFRIGERANT LOSS

Each air conditioner is thoroughly tested prior to leaving the factory to insure against refrigeration leaks. Shipping damage or microscopic leaks not found with sensitive electronic refrigerant leak detection equipment during manufacture may require repair or recharging of the system. This work should only be performed by qualified professionals, generally available through a local, reputable air conditioning repair or service company.

Should the refrigerant charge be lost, access ports on the suction and discharge sides of the compressor are provided for recharging and/or checking suction and discharge pressures.

Refer to the data on the nameplate which specifies the type of refrigerant and the charge size in ounces.

Before recharging, make sure there are no leaks and that the system has been properly evacuated into a deep vacuum.

REFRIGERANT PROPERTIES CHART (R 134A)

°F	°C	Pressure	°F	°C	Pressure
-40	-40	-14.7	60	15.6	58
-35	-37.2	-12.3	65	18.3	64
-30	-34.4	-9.7	70	21.1	71.5
-25	-31.7	-6.8	75	23.9	78
-20	-28.9	-4	80	26.7	86.7
-15	-26.1	0	85	29.4	95
-10	-23.3	2	90	32.2	105
-5	-20.6	4	95	35	113.3
0	-17.8	7.5	100	37.8	125
5	-15	9	105	40.6	135
10	-12.2	12	110	43.3	146.7
15	-9.4	15	115	46.1	157.5
20	-6.7	18.5	120	48.9	170
25	-3.9	22	125	51.7	185
30	-1.1	26	130	54.4	197.5
35	1.7	30	135	57.2	213.3
40	4.4	35	140	60	230
45	7.2	40	145	62.8	246.7
50	10	45.5	150	65.6	263.8
55	12.8	51.5			

FUNCTIONAL DATA

Unit	Evaporator. Air In(°F)	Amps(A)	Condenser Delta(°F)	Evaporator Delta(°F)
N431216GXXX	65-80	8.4-11.7	17-36	19-40
	80-100	9.5-14.4	19-43	22-45
N431226GXXX	65-80	6.0-7.8	11-23	17-41
	80-100	6.4-8.7	12-27	22-44
N431246GXXX	65-80	2.6-3.3	13-30	20-40
	80-100	2.7-3.5	16-35	22-48

UNIT CHARACTERISTICS

	Model		
	N431216GXXX	N431226GXXX	N431246GXXX
Dimensional Data			
Height	43" / 1092.2 mm		
Width	11.5" / 292.1 mm		
Depth	14" / 355.6 mm		
Unit Weight	127 lbs / 58 kg	127 lbs / 58 kg	138 lbs / 63 kg
Unit Protection Rating	Type 12/4/4X/3R		
Cooling Data			
Refrigerant	R134a		
Refrigerant Charge	36 oz.	39 oz.	43 oz.
Cooling Capacity at 95 F Enclosure 95 F Ambient (BTU/Hr.)	8875/10044	8713/9232	9384/10474
Cooling Capacity at Max Conditions (BTU/Hr.)	9555/10793	9664/10420	10864/11756
Maximum Ambient Temp	131 F / 55 C		
Minimum Ambient Temp	-40 F / -40 C		
Enclosure Airflow	254/260 CFM		
External Airflow	494/528 CFM		
Condensate Management	Hose discharge / Optional powered C/E		
Heating Data			
Capacity	1300 W		
Electrical Data			
Rated Voltage (50/60 Hz)	115 V	230 V	400/460 V 3 phase
Rated Frequency	50 / 60 Hz		
Voltage Range	+/- 10% of rated		
Cooling Amps at Max Conditions	16.2/20.8	7.9/10.2	3.4/3.6
Heating Amps	12.2	6.2	1.9
Compressor RLA / LRA	10/60	4.9/38.0	2.1/16.0
Evaporator Fan RLA	.78/.93	.39/.53	.39/.53
Condenser Fan RLA	.78/.93	.39/.53	.39/.53

SERVICE DATA

COMPONENTS LIST

Part Description	Part Number		
	115 V I Phase	230 V I Phase	460 V 3 Phase
Capacitor, Compressor, Start	10-1032-08	NA	NA
Capacitor, Compressor, Run	89172481	89174771	NA
Capacitor, Impellers (3)	52-6032-13	52-6032-14	52-6032-14
Coil, Condenser	89068466	89068466	89068466
Coil, Evaporator	89068465	89068465	89068465
Compressor	89169173	89107889	89107890
Contactora, Compressor	10-1005-41	NA	89102057
Filter, Air, Reusable	89069703	89069703	89069703
Filter/Dryer	52-6028-06	52-6028-06	52-6028-06
Head Pressure Control Switch (option)	52-6104-26	52-6104-26	52-6104-26
Impeller, Condenser (2)	10-1091-123	10-1091-124	10-1091-124
Impeller, Evaporator	10-1091-123	10-1091-124	10-1091-124
Relay, Compressor Start	89172341	89172089	NA
Relay, Overload	NA	NA	89098326
Relay, Phase Monitor	NA	NA	10-1005-95
Thermal Expansion Valve	10-1040-31	10-1040-31	89074238
Thermostat, SPDT, 55-100F	10-1061-16	10-1061-16	10-1061-16
Transformer, Input Power	NA	N/A	10-1006-128
Controller, Basic	89202719		
Thermistor	89075654		
Bridge Rectifier	89087424		
Communication Board	89145457		
315 mA Fuse	89085115		

F-GAS INFORMATION

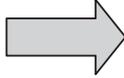
	N431216GXXX	N431226GXXX	N431246GXXX
Refrigerant Kühlmittel Chłodziwo	R134a	R134a	R134a
GWP	1430	1430	1430
Factory Charge Füllmenge durch Hersteller Opłata Fabryczna	1021 Grams 1021 Gramm 1021 Gramów	1106 Grams 1106 Gramm 1106 Gramów	1219 Grams 1219 Gramm 1219 Gramów
CO ₂ Equivalent CO ₂ Equivalent CO ₂ Ekwilalent	1.46 Tons 1,46 Tonnen 1,46 Tony	1.58 Tons 1,58 Tonnen 1,58 Tony	1.74 Tons 1,74 Tonnen 1,74 Tony

NOTES

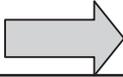
TROUBLE SHOOTING

BASIC AIR CONDITIONING TROUBLE SHOOTING CHECK LIST - THERMOSTAT VERSION

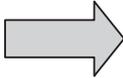
1. Check manufacturer's nameplate located on the unit for correct power supply.
2. Turn on power to the unit. The evaporator (Enclosure or "COLD" air) impeller should come on. Is there airflow?

YES, proceed to step 3.
NO, possible problem: » Open motor winding » Stuck impeller motor » Obstructed wheel

Repair or Replace defective part

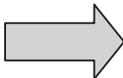
3. Check thermostat setting and adjust thermostat to the lowest setting. This should turn the condenser impellers and the compressor on. Did condenser impellers and compressor come on when the thermostat was turned on?

YES, proceed to step 4.
NO, possible problem: » Tripped customer door switch » Defective thermostat

Replace part

4. Are all impellers and the compressor running? If not the unit will not cool properly.
5. Check condenser (Ambient or "HOT" air) impellers for airflow. Is there airflow?

YES, proceed to step 6.
NO, possible problem: » Defective thermostat » Open motor winding » Stuck impeller motor » Obstructed wheel

Repair or Replace defective part

6. Carefully check the compressor for operation - motor should cause slight vibration, and the outer case of the compressor should be warm. Is the compressor showing signs of this?

YES, wait 5 minutes, then proceed to step 7.
NO, possible problem: » Defective thermostat » Defective overload » Defective relay

Repair or Replace defective part

7. Make sure the coils are clean. Then check evaporator "air in" and "air out" temperatures. If the temperatures are the same:

» Possible loss of refrigerant » Possible bad valves in the compressor

Repair or Replace defective part

8. To check for a bad thermostat, turn power to the unit off. Remove the upper access panel and place both thermostat wires onto one terminal (replace upper access panel for safety). This will activate the switch in the thermostat. Turn the power on and if all impellers and the compressor come on, the thermostat needs to be replaced.

SYMPTOMS AND POSSIBLE CAUSES - THERMOSTAT VERSION

SYMPTOM	POSSIBLE CAUSE
Unit won't cool	Clogged fins on coil(s)
	Dirty filter
	Impellers not running
	Compressor not running
	Compressor runs, but has bad valves
	Loss of refrigerant
Compressor tries to start but won't run	Low line voltage at start. Should be +/-10% rated voltage.
	Compressor motor stuck
	Bad contactor
	Bad overload switch
	Bad run/start capacitor
Unit blows breakers	Undersized breaker/fuse or not time delayed
	Short in system
Getting water in enclosure	Drain plugged
	Drain tube kinked
	Enclosure not sealed (allowing humidity in)
	Mounting gasket damaged

For additional technical support, contact nVent Equipment Protection at 800-896-2665.

BASIC AIR CONDITIONING TROUBLE SHOOTING CHECK LIST - REMOTE ACCESS CONTROL VERSION

1. Check manufacturer's nameplate located on the unit for correct power supply.
2. Turn on power to the unit. The controller will display a start up sequence then revert to the normal temperature display mode. Is the correct enclosure temperature displayed?

Note: The temperature may be alternating with an alarm code.

YES, proceed to step 3.		
NO, possible problem:		
<ul style="list-style-type: none"> » Open controller fuse » Controller in alarm condition. See ALARM CONDITION DISPLAY on page 40. » Defective controller » Defective thermistor - check by blowing warm air across the thermistor. If display temperature rises, thermistor is operable. 		<div style="background-color: black; color: white; padding: 5px; display: inline-block;">Replace part</div>

3. The cooling status indication (symbol G) should be on. Is the symbol on? If not, press and hold the lower right "snowflake" button for greater than five seconds. Is the cooling mode symbol now on?

YES, proceed to step 4.		
NO, possible problem:		
<ul style="list-style-type: none"> » Defective controller 		<div style="background-color: black; color: white; padding: 5px; display: inline-block;">Replace part</div>

4. The evaporator (Enclosure or "COLD" air) fan/impeller should turn on. Is there airflow?

YES, proceed to step 5.		
NO, possible problem:		
<ul style="list-style-type: none"> » Controller in alarm condition. See ALARM CONDITION DISPLAY on page 40. » Open motor winding » Stuck fan/impeller » Obstructed blades/wheel » Defective motor capacitor 		<div style="background-color: black; color: white; padding: 5px; display: inline-block;">Repair or Replace defective part</div>

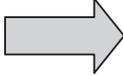
5. Start the cooling cycle by changing the cooling setpoint parameter (r01) to the low limit of 72 F (22 C). Symbol 1 should be displayed indicating a call for cooling. If symbol 1 is flashing, the unit is in Restart Time Delay mode. Within 6 minutes, symbol 1 should display without flashing. Is symbol 1 displayed without flashing?

YES, proceed to step 8.		
NO, possible problem:		
<ul style="list-style-type: none"> » Unit still in Recycle Time Delay mode » Enclosure temperature below cooling setpoint temperature 		<div style="background-color: black; color: white; padding: 5px; display: inline-block;">Wait and/or heat enclosure thermistor T1</div>

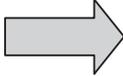
6. The compressor and the condenser (Ambient or "HOT" air) impeller(s) should turn on. Is there adequate airflow?

YES, proceed to step 7.		
NO, possible problem:		
<ul style="list-style-type: none"> » Open motor winding(s) » Stuck impeller(s) » Obstructed wheel(s) » Defective motor capacitor(s) 		<div style="background-color: black; color: white; padding: 5px; display: inline-block;">Repair or Replace defective part</div>

7. Carefully check the compressor for proper operation - motor should cause slight vibration and the outer case of the compressor should be warm. Is the compressor showing signs of this?

YES, wait 5 minutes, proceed to step 8.		
NO, possible problem: » Defective start or run capacitor » Defective overload » Defective start relay » Defective contactor » Defective compressor		<div style="background-color: black; color: white; padding: 5px; display: inline-block;">Repair or Replace defective part</div>

8. Make sure the coils are clean then check the evaporator “air in” and “air out” temperatures. If the temperatures are the same:

» Possible loss of refrigerant » Possible bad valves in compressor		<div style="background-color: black; color: white; padding: 5px; display: inline-block;">Repair or Replace defective part</div>
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SYMPTOMS AND POSSIBLE CAUSES - REMOTE ACCESS CONTROL VERSION

SYMPTOM	POSSIBLE CAUSE
Unit won't cool	Clogged fins on coil(s)
	Dirty filter
	Impellers not running
	Compressor not running
	Compressor runs, but has bad valves
	Loss of refrigerant
Compressor tries to start but won't run	Low line voltage at start. Should be +/-10% rated voltage.
	Compressor motor stuck
	Bad contactor
	Bad overload switch
	Bad run/start capacitor
Unit blows breakers	Undersized breaker/fuse or not time delayed
	Short in system
Getting water in enclosure	Drain plugged
	Drain tube kinked
	Enclosure not sealed (allowing humidity in)
	Mounting gasket damaged

For additional technical support, contact nVent Equipment Protection at 800-896-2665.

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