



Light is OSRAM

OPTOTRONIC® Programmable Power Supply Limited Warranty

OSRAM SYLVANIA Inc. (OSRAM) is pleased to provide the following warranty for the periods shown below. This is not a system warranty; it applies only to standalone products.

OSRAM warrants each OPTOTRONIC® programmable power supply (when installed in a compatible and suitable LED system) (the “Product”) to be free from defects in materials and workmanship, and to operate from the date of installation (or date of manufacture if installation date is not known or available or verifiable) for the time periods and subject to the Terms and Conditions specified below.

If an OPTOTRONIC programmable power supply fails to operate for the specified warranty period, OSRAM will provide a free same or similar replacement component in accordance with the Terms and Conditions set forth below. **LABOR IS NOT INCLUDED.**

OPTOTRONIC Programmable Power Supply Limited Warranty		
Indoor Products	Warranty Period	Tc Point Specification
OPTOTRONIC Compact Programmable Power Supplies (OTi25W & OTi40W)	60 months	80°C Max
OPTOTRONIC Compact Programmable Power Supplies (OT25W, OT40W & OTi55W)	60 months	75°C Max
OPTOTRONIC Linear Programmable Power Supplies ((OT20W, OT30W, OT48W & OT50W) and (OTi20W, OTi30W, OTi48W & OTi50W))	60 months	75°C Max
OPTOTRONIC Linear Programmable Power Supplies (OTi85W)	60 months	85°C Max
OPTOTRONIC DEXAL Driver (OTi30W & OTi50W)	60 months	75°C Max
OPTOTRONIC DEXAL Driver (OTi85W)	60 months	85°C Max
OPTOTRONIC Current Select Drivers (OT55 ¹ , OT50 ² & OT35 ³)	60 months	80°C Max ¹ 75°C Max ² 70°C Max ³
Outdoor and Industrial Products		
OPTOTRONIC Outdoor and Industrial Programmable Drivers (OT40, OT50, OT100, OT180, OTi95 & OTi200)	60 months	85°C Max
OPTOTRONIC Outdoor Programmable Driver (OTi100W & OTi60W DEXAL)	60 months	80°C Max
OPTOTRONIC Outdoor Programmable Driver (OTi60W DALI)	60 months	75°C Max

Terms and Conditions

This warranty only applies when the OSRAM OPTOTRONIC programmable power supplies are: properly wired and installed with suitable and compatible LED Modules within the electrical values recommended by OSRAM, used in lighting equipment designed and approved for the application and in environmental conditions (temperature and humidity) within the normal specified operating range of the Product. This warranty does not apply to any abnormal use or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI) or the Canadian Standards Association (CSA). This warranty does not apply in the event of conditions demonstrating abnormal use or stress, including under/over voltage/current conditions, power surges or spikes, excessive switching cycles or operating hours, or outside the following recommended operating conditions:

- Warranty period is based on typical 8,760 hr./yr. operation on a continuous cycle of 24 hours
- Do not exceed the Tc point (or case temperature) specified in the product specifications for warranty as set forth above.
- Measures must be in place to prevent lightning strikes or transients at the input of the power supply if intended to operate above the rated transient protection of the power supply.

Warranty Activation/Service Claims

Warranty claims can be serviced by calling OSRAM's National Customer Service & Sales Center:

Tel: 1-877-636-5267

Fax: 1-877-726-6444

Email: ds.warranty@osram.com

If you are unsure whether a situation exists that is covered by this warranty, please contact OSRAM National Customer Service & Sales Center for assistance.

Return of Defective Product

After contacting OSRAM, the purchaser/user shall promptly return the Product at the user's expense after receiving instructions regarding if, when and where to ship the Product. Failure to follow this procedure shall void this warranty. Warranty claims by end users purchasing the Product from an original equipment fixture manufacturer shall be serviced directly by the original equipment fixture manufacturer.

OSRAM reserves the right to examine all failed, OPTOTRONIC power supplies to determine the cause of failure and patterns of usage and reserves the right to be the sole judge as to whether any of these components are defective and covered under this warranty.

Limitation of Liability

The foregoing shall constitute the exclusive remedy of the purchaser and the sole liability of OSRAM for the product. No warranty of merchantability or fitness for a particular purpose is made or is to be implied. In no event shall OSRAM be liable for any other costs or damages, including lost profits or revenues, incidental, special or consequential damages.

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The OSRAM logo is displayed in a bold, orange, sans-serif font.